



## Focal Website Terms and Conditions

By accessing or using Focal's website, you agree to comply with these Terms and Conditions ("Terms"). Please read them carefully. If you do not agree with these Terms, you should refrain from using this website.

### 1. User Responsibilities

#### 1.1 Accurate and Lawful Use

Users must:

- Use the website only for lawful purposes.
- Provide accurate and truthful information when interacting with the website, including submitting inquiries or applications.

#### 1.2 Prohibited Activities

Users are prohibited from:

- Uploading, transmitting or distributing any malicious software, viruses or harmful code.
- Attempting to gain unauthorised access to the website, its systems or data.
- Using the website in any manner that could damage, disable, overburden or impair its functionality.
- Engaging in any activity that infringes upon the rights of Focal or third parties.

### 2. Service Limitations

#### 2.1 Disclaimer of Warranties

The website is provided "as is" and "as available." Focal makes no warranties, express or implied, regarding the accuracy, reliability or availability of the website or its content. To the fullest extent permitted by law, Focal disclaims all warranties, including but not limited to implied warranties of merchantability, fitness for a particular purpose and non-infringement.

#### 2.2 Limitation of Liability

Focal is not liable for any direct, indirect, incidental or consequential damages arising from your use of the website, including but not limited to:

- Loss of data or business opportunities.
- Service interruptions or technical failures.
- Unauthorised access to your data.



### 2.3 Service Availability and Updates

Focal reserves the right to:

- Modify, suspend or discontinue the website or any part of it at any time without notice.
- Update or remove content to improve functionality or address legal and operational requirements.

## 3. Intellectual Property

### 3.1 Ownership of Content

All content on this website, including text, images, graphics, logos and software, is the property of Focal or its licensors and is protected by copyright, trademark and other intellectual property laws.

### 3.2 Restrictions on Use

Users may not:

- Copy, reproduce, modify, distribute or publicly display any content from the website without prior written permission from Focal.
- Use any content for commercial purposes without authorisation.
- Reverse-engineer, decompile or disassemble any part of the website's software or systems.

## 4. Governing Law

This Agreement shall be governed by and construed in accordance with the laws of England and any dispute arising out of or in connection with this Agreement shall be referred to arbitration at London, subject to the procedures applicable there.

## 5. Changes to Terms and Conditions

Focal reserves the right to update these Terms at any time. Changes will be effective immediately upon posting. Continued use of the website constitutes acceptance of the revised Terms.

## 6. Contact Us

If you have any questions or concerns about these Terms, please contact us at:

Focal Shipping LLC

1720 Blue Bay Tower

Business Bay

Dubai, UAE

+971 4 554 2284

[admin.dxb@focalshipping.com](mailto:admin.dxb@focalshipping.com)

By using this website, you acknowledge that you have read, understood, and agreed to these Terms and Conditions.